



Quality Inspectors Limited

We are committed to quality in all areas and function as an important component of sustainable success.

Management and employees of Quality Inspectors Ltd. pledge to meet or exceed any contractual requirements towards their customers and partners, while adhering to ISO/IEC 17020 standards ensuring that Quality, Safety and Environmental considerations are sustained.

This is based upon the following values:

- **Quality & Reliability:** The provision of excellent services combined with innovative technology - We promise high-quality, accurate, and timely services, adhering to ISO/IEC 17020 standards.
- **Integrity:** Our operations are built on impartiality and confidentiality, ensuring fairness and privacy for all clients.
- **Professional Growth:** We invest in our team's training and development to stay ahead in NDT technology and practices.
- **Safety and Environment:** We prioritize safety for our staff and clients, and we're committed to environmental sustainability.
- **Continuous Improvement:** Feedback and audits drive our pursuit of excellence, refining our services and processes.

This quality policy is communicated to all employees and the management of Quality Inspectors Ltd. and all are encouraged to act quality conscious.

Mr. Chege Kiragu

Managing Director



28th June, 2024

Quality Objectives (Annual)

- | | |
|---|-------------------|
| • Client satisfaction level achievement | 90 % Min. |
| • Complaint or appeal resolving time | Working days Max. |

An NDT Technology Company

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